SOFTWARE MANUAL

Please ensure that you read the instruction manual carefully before use

▶ Software Notes

- The attached software is a camera driver and image editing software tool for Windows.
- Under no circumstances should all or part of either the software or the user manual be reproduced.
- Copyright for the software is licensed only for use with a camera.
- In the unlikely event of a manufacturing fault, we will repair or exchange your camera. We cannot, however, be held responsible in any way for damage caused by inappropriate use.
- Using a Hand-made PC or a PC that has not been guaranteed by a manufacturer is not covered by the Samsung warranty.
- Before reading this manual, you should have a basic knowledge of computers and O/S (Operating Systems).

※ Windows is a registered trademark of Microsoft.

※ Macintosh, Mac is the registered trademark of Apple computer, USA.

About software

▶ USB Storage Driver

- This camera uses a USB Storage Driver as the camera driver. You can use the camera as a USB card reader. After installing the driver and connecting this camera to the PC, you can find [Removable Disk] in [Windows Explorer] or [My computer].
  USB Storage Driver is provided only for Windows.
  USB Driver for MAC is not included with the Application CD. But you can use the camera with Mac OS 9.0~10.1.3.

▶ Digimax Viewer

- You can view the stored images in the CF CARD directly on the PC monitor. And you can copy, move, delete the image and scale up /downscale the image size with Digimax Viewer. For windows only.

▶ MGI PhotoSuite Ⅲ SE

- Image editing program for downloaded images.
  For Windows only.

HOW TO SET UP THE SOFTWARE FOR WINDOWS

How to set up the software

■ After inserting the CD-ROM provided with this camera into the CD-ROM drive, the following frame is automatically run.

1. Driver : This enables images to transfer between the camera and PC.
   - Driver installation for Windows : refer to page 86
2. Image Viewer : Digimax Viewer. Refer to page 90
3. Application : MGI PhotoSuite SE : image editing program. Refer to page 92.
4. Web Site Link : You can visit the Samsung web-site through the internet.
   - http://www.samsungcamera.com : English
   - http://www.samsungcamera.co.kr : Korean

Reference

- If you insert application CD for Digimax 340 in the CD-ROM drive, all the 'Digimax 410' text will be changed to 'Digimax 340'
- Check the system requirements (page 83) before setting up the driver.
- You should allow 5~10 seconds for running the automatic setup program according to the capability of the computer. If the frame does not show, run the [Windows Explorer] and select [Samsung.exe] in the CD-ROM Drive root directory.

Setting up USB driver for Windows

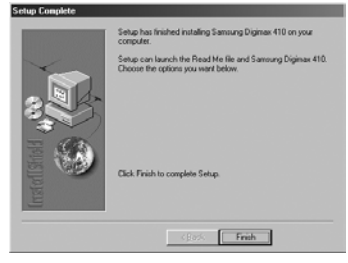
To use this camera with a PC, install the Camera Driver first. After this has been done, the stored images in the camera can be moved to the PC and can be edited by an image editing program.

1 Click [Storage Driver] menu on the Autorun frame and the 'Welcome' Window will open. Click [Next >].

Welcome
Welcome to the Samsung Digimax 410 Setup program. This program will install Samsung Digimax 410 on your computer.
It is strongly recommended that you exit all Windows programs before running this Setup program.
Click Cancel to quit Setup and then close any programs you have running. Click Next to continue with the Setup program.
WARNING: This program is protected by copyright law and international treaties.
Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
InstallShield
Next >
Cancel

2 [Storage Driver] installation has started.

3 Installation is complete.
Restart your computer.


Setup Complete
Setup has finished installing Samsung Digimax 410 on your computer.
Setup can launch the Read Me file and Samsung Digimax 410. Choose the options you want below.
Click Finish to complete Setup.
InstallShield
< Back
Finish

HOW TO SET UP THE SOFTWARE FOR WINDOWS

Setting up USB driver for Windows

4 After restarting the computer, connect the PC to the camera with the USB cable.

5 Turn the camera power on with the mode dial set on PC mode. [Found New Hardware Wizard] will appear and the computer will recognize the camera.

6 USB Driver installation is complete. After installation, [Removable Disk] will be displayed under [My computer] as shown alongside.

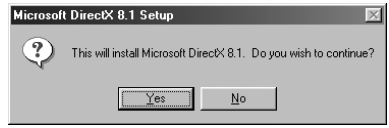
Note

- Before connecting the camera to the PC, you must install the camera driver.
- After driver installation, you have to restart the computer.
- If the camera is connected to PC before Driver installation, [Add Found New Hardware Wizard] will appear. In this case, follow [Add Found New Hardware Wizard] to install the camera driver.
  When windows search for new drivers in its database on your hard drive, select [Driver Setup] folder by browsing the Application CD.
- Should the computer not find the Camera Driver after installation, please try one or more of the following measures.
  1. Delete the camera driver, and re-install the driver.
  2. Refer to FAQ(refer to page 115) to check for a possible solution to the problem.
- If your PC's central processing unit is VIA Chip (This is shown in the USB Host Controller), download the patch file from the Samsung Camera web page. (http://www.samsungcamera.com).

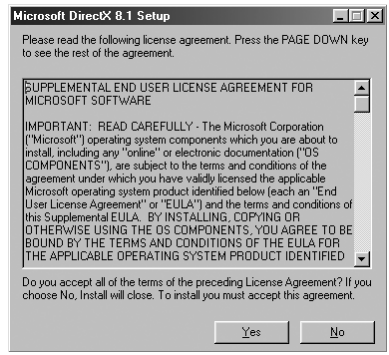
Setting up DirectX 8.1 for Windows

DirectX is a windows technology that enables higher performance in graphics and sound when you're playing games or watching video on your PC.

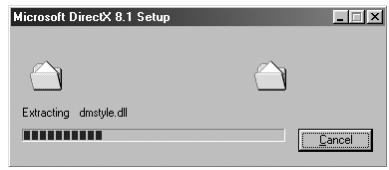
1 After driver installation, [Microsoft DirectX 8.1 Setup] window will open automatically. Click [Yes].



2 The software license agreement window will open. If you agree to it, click [Yes]. This will take you to the next step.
If you disagree, click [No] and the installation program will be canceled.

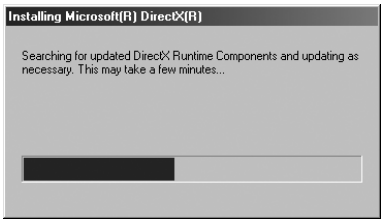

Microsoft DirectX 8.1 Setup
Please read the following license agreement. Press the PAGE DOWN key to see the rest of the agreement.
SUPPLEMENTAL END USER LICENSE AGREEMENT FOR MICROSOFT SOFTWARE
IMPORTANT: READ CAREFULLY - The Microsoft Corporation ("Microsoft") operating system components which you are about to install, including any "online" or electronic documentation ("OS COMPONENTS"), are subject to the terms and conditions of the agreement under which you have validly licensed the applicable Microsoft operating system product identified below (each an "End User License Agreement" or "EULA") and the terms and conditions of this Supplemental EULA. BY INSTALLING, COPYING OR OTHERWISE USING THE OS COMPONENTS, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS OF THE EULA FOR THE APPLICABLE OPERATING SYSTEM PRODUCT IDENTIFIED
Do you accept all of the terms of the preceding License Agreement? If you choose No, Install will close. To install you must accept this agreement.
Yes
No

3 [DirectX 8.1] installation has started.

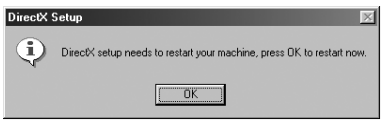


Setting up DirectX 8.1 for windows

4 Your system will be updated.


Installing Microsoft(R) DirectX(R)
Searching for updated DirectX Runtime Components and updating as necessary. This may take a few minutes...

5 Installation is complete. Restart your computer.

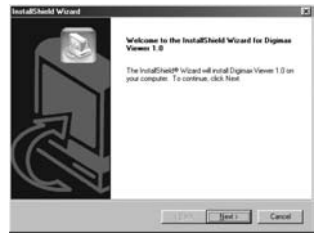


Setting up Digimax Viewer

This software is only compatible with Windows.

1 Click [Digimax Viewer] on the Autorun frame.

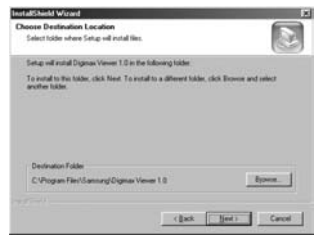
2 The installation window will be displayed as shown alongside. Click [Next].


InstallShield Wizard
Welcome to the InstallShield Wizard for Digimax Viewer 1.0
The InstallShield® Wizard will install Digimax Viewer 1.0 on your computer. To continue, click Next.
Next >
Cancel

3 The Software License Agreement window will display.
If you agree to it, click [Yes]. This will take you to the next step. If you disagree, click [No] and the installation program will be canceled.

InstallShield Wizard
License Agreement
Please read the following license agreement carefully.
Press the PAGE DOWN key to see the rest of the agreement.
Samsung Digimax Viewer
ELECTRONIC END USER LICENSE AGREEMENT
THIS IS A LEGALLY BINDING CONTRACT. PLEASE READ IT CAREFULLY BEFORE COMPLETING THE INSTALLATION PROCESS AND USING THE SOFTWARE. IT GRANTS YOU EITHER AN INDIVIDUAL OR A SINGLE ENTITY) A LICENSE TO USE THE SOFTWARE AND CONTAINS WARRANTY INFORMATION AND LIABILITY DISCLAIMERS. BY INDICATING YOUR ACCEPTANCE BELOW, YOU ACCEPT ALL THE TERMS AND CONDITIONS OF THIS AGREEMENT. IF YOU DO NOT WISH TO
Do you accept all the terms of the preceding License Agreement? If you choose No, the setup will close. To install Digimax Viewer 1.0, you must accept this agreement.
< Back
Yes
No

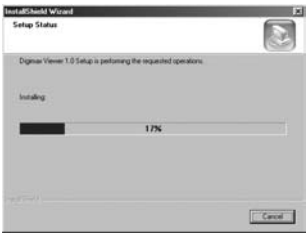
4 Select destination folder and click [Next].


InstallShield Wizard
Choose Destination Location
Select folder where Setup will install files.
Setup will install Digimax Viewer 1.0 in the following folder.
To install to this folder, click Next. To install to a different folder, click Browse and select another folder.
Destination Folder
C:\Program Files\Samsung\Digimax Viewer 1.0
Browse...
< Back
Next >
Cancel

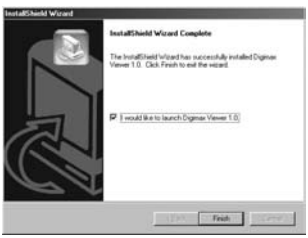
Setting up Digimax Viewer

5 Select Program folder and click [Next].

6 The setup status window will be displayed.



7 Installation is completed.
If you wish to open this program automatically whenever the camera connects to PC, click [I would like to launch Digimax Viewer] Checkbox. And click [Finish].



HOW TO SET UP THE SOFTWARE FOR WINDOWS

Setting up the MGI PhotoSuite III SE

This software is only compatible with Windows.

1 Click the MGI PhotoSuite III SE menu on autorun frame.

2 Select language.

3 A Welcome window will be displayed.
Click [Next >] to move to the next step.

Welcome
Welcome to the MGI PhotoSuite III SE Setup program. This program will install MGI PhotoSuite III SE on your computer.
It is strongly recommended that you exit all Windows programs before running this Setup program.
Click Cancel to quit Setup and then close any programs you have running. Click Next to continue with the Setup program.
WARNING: This program is protected by copyright law and international treaties.
Unauthorized reproduction or distribution of this program, or any portion of it, may result in severe civil and criminal penalties, and will be prosecuted to the maximum extent possible under law.
Next >
Cancel

4 The Software License Agreement window will be displayed. If you agree to this, click [Yes], the window will then move to the next step.
If you disagree, click [No] and the installation program will be canceled.

Software License Agreement
Please read the following License Agreement. Press the PAGE DOWN key to see the rest of the agreement.
NOTICE: MGI SOFTWARE CORP. (MGI) LICENSES THE ENCLOSED SOFTWARE TO YOU ONLY UPON THE CONDITION THAT YOU ACCEPT ALL OF THE TERMS CONTAINED IN THIS LICENSE AGREEMENT. PLEASE READ THE TERMS CAREFULLY. IF YOU DO NOT AGREE TO THESE TERMS, THEN MGI IS UNWILLING TO LICENSE THE SOFTWARE TO YOU, IN WHICH EVENT YOU SHOULD RETURN THE FULL PRODUCT WITH PROOF OF PURCHASE TO THE DEALER FROM WHOM IT WAS ACQUIRED WITHIN SIXTY DAYS OF PURCHASE, AND YOUR MONEY WILL BE REFUNDED.
LICENSE AND WARRANTY:
The software which accompanies this license (the "software") is the property of MGI or its licensors and is protected by copyright law. While MGI continues to own the Software, you will have certain rights to use the Software after your acceptance of this license.
Do you accept all the terms of the preceding License Agreement? If you choose No, Setup will close. To install MGI PhotoSuite III SE, you must accept this agreement.
< Back
Yes
No

HOW TO SET UP THE SOFTWARE FOR WINDOWS

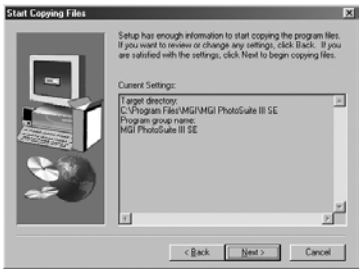
5 Select setup type and click [Next]

Full : the program will be installed with all the options.

Custom : you can choose what you would like to install.

Setup Type
Click the type of Setup you prefer, then click Next.
Full
Program will be installed with all the options including all the project templates. (Disk Space Required: 106 MB)
Custom
You may choose the options you want to install including any file associations.
Destination Folder
C:\...\MGI\MGI PhotoSuite III SE
Browse...
< Back
Next >
Cancel

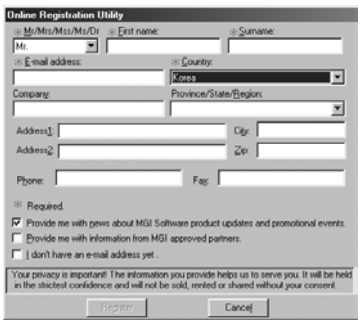
6 Start Copying Files window will be displayed. Click [Next >] to start installation.


Start Copying Files
Setup has enough information to start copying the program files. If you want to review or change any settings, click Back. If you are satisfied with the settings, click Next to begin copying files.
Current Settings:
Target directory:
C:\Program Files\MGI\MGI PhotoSuite III SE
Program group name:
MGI PhotoSuite III SE
< Back
Next >
Cancel

7 The MGI Registration window will be displayed before completing installation.

Register : send your personal information to MGI for registration.

Cancel : postpone registration.



SOFTWARE

HOW TO SET UP THE SOFTWARE FOR WINDOWS

8 Installation is complete.

Setup is complete
Setup has finished installing MGI PhotoSuite III SE on your system.
The following actions are now available.
Check the ones you want to perform.
Install Windows Media Player 5.2
View the Read Me file.
Note:
Installing Windows Media Player 5.2 will allow you to play Slide Shows created in MGI PhotoSuite III SE without the use of MGI PhotoSuite III SE.
Click Finish to complete Setup.
< Back
Finish

► If installation is completed correctly, Autoplay is registered automatically into the start menu program as shown alongside.

CONNECTING THE CAMERA FOR WINDOWS

Connecting USB cable to the Camera for Windows

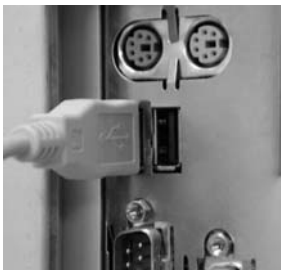
■ To download images, you will need Windows 98 or later and a USB port on your computer.

1 Connect the USB cable to the USB port on the computer.

2 Connect the other end of the USB cable to the USB connection terminal on the camera.

3 Set the mode dial to PC mode ( ).

4 Switch the camera on.



Removable Disk

■ To use this camera as a Removable Disk, install the USB Driver.

1 Before turning the camera power on, connect the camera to the PC with the USB cable and rotate the mode dial to PC mode.

2 Click [Removable Disk] under [My computer] or [Windows Explorer].

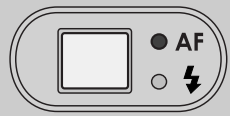
3 Image files stored in the Removable Disk can be transferred to the PC.

REMOVABLE DISK

Note

▶ Important information whilst using the Removable Disk

- The [Removable Disk] indicator will not show when the camera power is off.
- We recommend that you should copy the images to the PC to view them. Opening images directly from the removable disk may be subject to unexpected disconnection.
- When uploading images from the PC to the camera, ensure that the uploaded file names are not the same as those already stored on the CF CARD.
  Files with the same file name but different extensions (e.g : S4100001.jpg/S4100001.avi), JPG file format will appear first. And if the displayed file is deleted, all the same file name images are deleted.



- When you upload a file that is not taken by this camera to Removable Disk, the ERROR FILE message will be displayed on the LCD monitor in PLAY mode, and nothing is displayed in THUMBNAIL mode.
- The green lamp next to the viewfinder will blink, when a file is transferred (copy or deletion) between the PC and camera. Do not remove the USB cable or rotate the mode dial until the lamp stops blinking. To remove the USB cable, use the [Unplug or Eject Hardware] icon on the task bar. In Windows 2000, take extra care, as the following may occur.
  1. When an image file from the Removable Disk is deleted : The green lamp will blink for about 10 seconds after file deletion is completed.
  2. When an image file is transferred between PC and Removable Disk : The green lamp will blink again 15-20 seconds after the first time when it blinks.

  The work is not completed until the lamp has finished blinking.
- When uploading the sound recorded image to the camera, you should upload both WAV and JPG files. For example, if you upload S4100001.wav file to the camera, the S4100001.jpg file has to be uploaded too.

HOW TO USE THE SOFTWARE

Digimax Viewer

This software is only compatible with Windows.
To open Digimax Viewer, click the [Start → Programs → Samsung → Digimax Viewer 1.0 → Digimax Viewer 1.0] and Digimax Viewer 1.0 will then open.

- The stored images will be displayed as thumbnail image.
- You can easily copy, move and delete the stored images.

If the Auto Launch option is selected, the program will execute automatically after recognizing the camera.

* Refer to [Help] menu in Digimax viewer for further information.

HOW TO USE THE SOFTWARE

MGI PhotoSuite III SE

This software is only compatible with Windows.
To open MGI PhotoSuite III SE, click the [Start → Programs → MGI PhotoSuite III SE → MGI PhotoSuite III SE] and MGI PhotoSuite III SE will then open.

HOW TO USE THE SOFTWARE

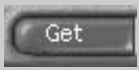
MGI PhotoSuite III SE

▶ An introduction to the Welcome screen

	Get Get images.
	Prepare A number of photo editing activities can be performed within this module.
	Compose Use your photos in a variety of fun, creative and interesting ways.
	Organize Organize your photos and other media files into albums.
	Share Save your results to show to others.
	Print Print hard copies of photos and projects.

HOW TO USE THE SOFTWARE

◈ Introduciton to the navigation bar

	Back Return to the previous step.
	Home Return to Welcome screen.
	Help Display help window.
	**Get** Get images.
	Prepare A number of photo editing activities can be performed within this module.
	Compose Use your photos in a variety of fun and interesting ways.
	Organize Organize your photos and other media files into albums.
	Share Save your results to show to others.
	Print Print hard copies of photos and projects.
	Browse Browse the web site.

HOW TO USE THE SOFTWARE

MGI PhotoSuite III SE

GET : Get images

▶ To obtain images from the computer

1 To acquire images, Click the large [Get] button on the Welcome screen, or the [Get] button on the Navigation bar. Click [Computer] from the list of options displayed on the activity panel.

2 The Open file selector is displayed. Now select the image file and click [open].

3 The Welcome screen will change to the next work step, with the selected image displayed.

SOFTWARE

HOW TO USE THE SOFTWARE

MGI PhotoSuite III SE

▶ When you obtain images from the digital camera.

Note

· When you connect a PC to the Camera, use the following sequence :

1. Turn the Mode dial to PC mode.
2. Turn the power on.
3. Connect the USB cable.

※ Refer to page 95 for more information about connecting the cable.

1 To acquire images, click the large [Get] button on the Welcome screen, or the [Get] button on the Navigation bar. Click [Computer] from the list of options displayed on the activity panel.

2 The Open file selector is displayed. Click [Look in :] to choose [Removable Disk(:)] and click [open] for the open file window to be displayed.

HOW TO USE THE SOFTWARE

MGI PhotoSuite III SE

3 Select [Dcim -> 100sscam] folder. Then select image and click [Open].

4 The Welcome screen will change to the next work step, with the selected image displayed.

Note

When you use the Digimax camera, only [Computer] and [Album] from the list of options displayed are available. You will be able to obtain images from the digital camera.

[Computer and Album Only]

HOW TO USE THE SOFTWARE

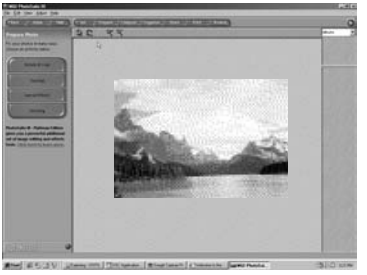
MGI PhotoSuite lll SE

▶ Acquiring images from an Album.

1 To acquire images, click the large [Get] button on the Welcome screen, or the [Get] button on the Navigation bar. Click [Album] from the list of options displayed on the activity panel.

2 After selecting Album on the [① Choose a photo album], click an image in the album and click [Open].

3 The Welcome screen will change to the next work step, with the selected image displayed.



※ Refer to page 108 for more information about creating an Album.

HOW TO USE THE SOFTWARE

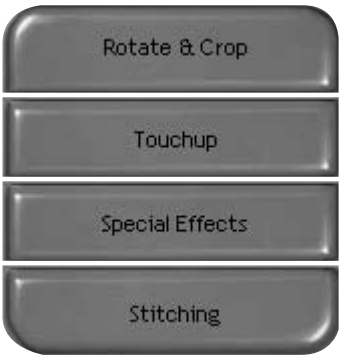
MGI PhotoSuite lll SE

PREPARE

When the image is loaded, the step changes to Prepare automatically.

■ Menu for the [PREPARE] step

- **Rotate & Crop**
  You can rotate, flip or crop images along with a host of others.
- **Touchup**
  Remove Red eye, Remove Scratches etc.. are available in this menu.
- **Special Effects**
  A number of special effects can be applied.
- **Stitching**
  Join a series of photos together to create a sweeping panoramic effect.



HOW TO USE THE SOFTWARE

MGI PhotoSuite lll SE

COMPOSE

Add Text , Compound Images etc.. are available in this step.

■Menu for the [COMPOSE] steps

- **Collages :** A collage consists of several photos or sections of photos arranged together on a common background.
- **Photo Layouts :** The Photo Layouts activity includes many collage and layout options.
- **Cards & tags :** Use your photos to create items such as Gift Tags, Greeting Cards, Invitations, Postcards, and Sports Cards.
- **Calendars :** Use your photos to create a variety of calendars (monthly, quarterly, seasonal, yearly).
- **Collections :** Photos can also be used to create a variety of items for business purposes.

Add frames and boarder effects to your photos with the predefined templates.

HOW TO USE THE SOFTWARE

MGI PhotoSuite lll SE

ORGANIZE

Organize your photos and other media files into albums.

■ Menu for the [ORGANIZE] step

① Choose a photo album to view or edit
Select Album : To create an Album, click [Organize] in the welcome screen or navigation bar.
Album.. : Open Master Album.
② Select a photo, and choose an action below.
Open : Open selected image.
Delete : Delete selected image.
Properties.. : view image information.
③ Choose an action to manage your album.
Add : click [Add] to add an image to an Album.
Sort : click [Sort] to Sort saved images.
Search : click [Search] to Search saved images.
Reset : click [Reset] to reset the setting.
Update : click [Update] to update images.
Create Slide Show.. : click [Create Slide Show] to create a Slide Show.
Always start on this page : If you select this option, the program will start in [Organize].

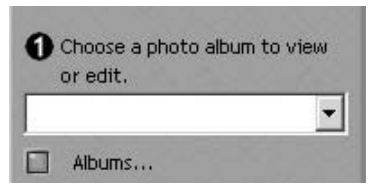
HOW TO USE THE SOFTWARE

MGI PhotoSuite lll SE

▶ Creating an Album

1 To create an Album, click the large Organize button on the Welcome screen, or the Organize button on the Navigation bar.

2 Click [Album..] in [① Choose a photo album to view or edit.]



3 The Master Album window will be displayed, then click [New..].

4 Enter a new Album name in the New Album window and click [OK]. A new album will now be created.

HOW TO USE THE SOFTWARE

MGI PhotoSuite III SE

SHARE

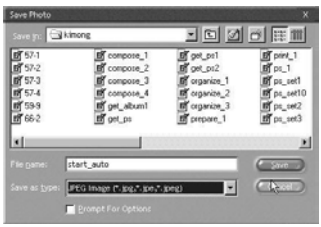
▶ Saving images

1 Saving or sharing images.

■ **Menu for the [SHARE] step**

- **Save**
  To save the active file according to its current name and path.
- **Save As**
  To assign a new name or path to the file.
- **Send E-mail**
  e-mailing images.
- **Slide Show**
  Viewing images as a slide show.

2 Click [SAVE] and the Save Project window will be displayed. Enter the file name and click [Save] to save an image.



HOW TO USE THE SOFTWARE

MGI PhotoSuite III SE

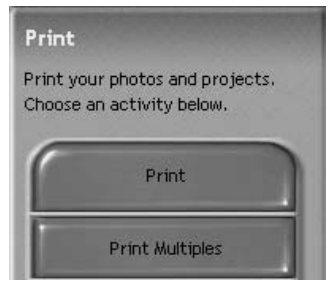
PRINT

▶ Printing images

1 You can print images.

■Menu for the [PRINT] step

- **Print**
  Printing images.
- **Print Multiples**
  Print multiple copies of a photo or project, or one copy of each of the photos included in an album, according to a predefined template.



2 Choose a printer, an orientation, the print size, and the number of copies. You can then print the images.

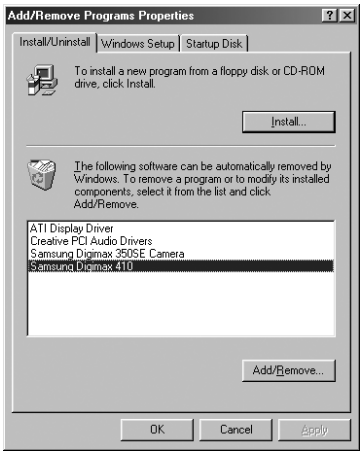
Reference

For more information, please refer to the Help file in [Help → MGI PhotoSuite III help].

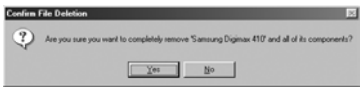
REMOVING THE USB DRIVER FOR WINDOWS

Removing USB Driver for Windows

1 Click [Add/Remove programs] in Controller.


Add/Remove Programs Properties
Install/Uninstall
Windows Setup
Startup Disk
To install a new program from a floppy disk or CD-ROM drive, click Install.
Install...
The following software can be automatically removed by Windows. To remove a program or to modify its installed components, select it from the list and click Add/Remove.
ATI Display Driver
Creative PCI Audio Drivers
Samsung Digimax 350SE Camera
Samsung Digimax 410
Add/Remove...
OK
Cancel
Apply

2 After selecting [Samsung Digimax 410], click [Add/Remove] and the following window will be displayed.



REMOVING THE USB DRIVER FOR WINDOWS

Reference

If you are a Windows 2000/ME/XP user, follow the procedure below to remove the USB Driver.

1. Connect the PC to the camera (PC mode, power on)
2. As mentioned above, remove [Samsung Digimax 410] in [Add/Remove programs]
3. Click [Unplug or Eject Hardware] icon on the task bar. Click [Stop] on the [Unplug or Eject Hardware] window and click [Ok] on the next window.

Unplug or Eject Hardware
Select the device you want to unplug or eject, and then click Stop. When Windows notifies you that it is safe to do so unplug the device from your computer.
Hardware devices:
Samsung USB Mass Storage Device
Samsung USB Mass Storage Device at USB Device
Properties
Stop
Display device components
Show Unplug/Eject icon on the taskbar
Close

4. Click [System] on Control Panel.
   Trace [Device Manager → Universal serial bus controller → Samsung USB Mass Storage Device] and click the right mouse button. Then the following window will be displayed.
   Click [Remove] to remove the USB Driver.
   Restart the computer

CONNECTING THE CAMERA FOR MAC

Connecting the USB cable to the camera for MAC

■ The USB port has to be in the Macintosh or keyboard.

1 Connect the USB cable to the USB port on the Macintosh.

2 Connect the other end of the USB cable to the USB port of the camera.

3 Rotate the mode dial to PC mode ( ).

4 Switch the camera on.

SOFTWARE

HOW TO INSTALL AND USE THE USB DRIVER FOR MAC

Setting up the USB Driver for MAC

1 The USB Driver for MAC is not included with the Application CD as MAC OS support the camera driver.

2 Check MAC OS.
This camera is available in MAC OS 9.0~10.1.3.

Note

Before connecting the camera to MAC, check that the CF CARD is inserted in the card slot.

3 Connect the camera to the Macintosh and turn the camera power on in PC mode.

4 A new icon (Untitled) will be displayed on the desktop after connecting the camera to the MAC.

Using a USB Driver for MAC

1 Double click a new icon (Untitled) on the desktop and the folder in the CF CARD will be displayed.

2 Select an image file and copy or move it to MAC.

FAQ

About USB

■ Please check the following if the USB connection malfunctions.

[Case 1] The camera power is off.

→ Turn the camera power on.
We recommend using an AC power adapter in PC mode. If you use batteries, check the battery condition.

[Case 2] The mode dial is not set to PC mode.

→ Rotate the mode dial to PC mode.
PC interfacing is available only in PC mode.

[Case 3] USB Driver is not installed correctly.

→ Install the USB Driver correctly. Refer to pages 86

[Case 4] The USB cable is not connected or you are using a cable with an incorrect specification.

→ Use a USB cable with the correct specification.

[Case 5] The CF CARD is not inserted or the camera can't recognize the CF CARD.

→ Turn the camera power off and insert the CF CARD again.

[Case 6] Occasionally the computer recognizes the USB as another device.

→ Install the camera driver correctly.
Turn the camera power off and remove the USB cable.
Connect the USB cable again and turn the camera power on.
Then the computer should now recognize the camera.

FAQ

About USB

[Case 7] There is an unexpected error during file transfer.

→ Turn the camera power off and on again. Transfer the file again.

[Case 8] How do I know my computer supports a USB Interface?

→ Check the USB port in your computer or keyboard.

→ Check OS version. USB Interface is available in Windows 98, 98SE, 2000, ME .XP.

→ Check [Universal serial bus controller] in Device Manager.

Do the following to check [Universal serial bus controller].

Win 98/ME : Trace [start → setting → controller → system → Device Manager → Universal serial bus controller].

Win 2K : Trace [start → setting → controller → system → Hardware → Device Manager → Universal serial bus controller].

Win XP : Trace [start → Control Panel → Performance and Maintenance → system → Hardware → Device Manager → Universal Serial Bus controller].

There must be USB Host Controller and USB root hub under [Universal serial bus controller].

→ When all the conditions mentioned above are met, the computer can support the USB interface.

[Case 9] When using USB hub.

→ There may be a problem in connecting the camera to the PC through the USB hub if the PC and the hub are not compatible. Wherever possible, connect the camera to the PC directly.

[Case 10] Are other USB cables connected to the PC?

→ The camera may malfunction when it is connected to the PC at the same time as another USB cable. In this case, disconnect the other USB cable, and connect only one USB cable to the camera.